Transforming Inpatient Care
Our process to date

Proposal to WLMHT (West London Mental Health Trust)
October 2016

Agreed Memorandum of Understanding

Membership of Coproduction Steering Group - regular meetings

Contributing to workforce planning workshops - coproducing on tasks carried out on wards and skills and knowledge needed

Meetings with patients and staff on wards
- Ealing Hospital
- Hammersmith and Fulham Unit
- Lakeside Unit (Hounslow)

Face up Theatre workshop scenarios developed by WLC and WLMHT based on staff experience, ward visits, forums and CQC reports

WLC and Engage Visually developed a graphic tool and process with domains and patient mood

Graphic facilitated Workshop (May) ‘Co-designing a great inpatient experience’

Transforming in-patient care Workshop - Lyric Hammersmith Theatre workshop (March)
- 70 service users/carers/staff

Next Steps
- The basis for further work developed
- Questionnaire
- Interactive visual tools
- 100 (approx) Components of a great inpatient experience - icon library
- Template graphic map for group work and process created

Community forum workshop (February) with service users, carers and staff - sharing ward experiences and ideas for transformation

Designed ‘Idea postcards’ from patients and staff to improve wards

Your Ideas

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